## **Full Spectrum** Compliance with SAI360 and Radar® Privacy

A Comprehensive Approach to Compliance and Privacy Risk Management

SAI360 is a leading provider of Governance-Risk-Compliance (GRC) SaaS solutions. The SAI360 platform is the hub for an organization's compliance and risk management programs, including incident case management and privacy breach management. Radar® Privacy complements SAI360 by adding incident risk assessment, breach notification decisioning, and remediation.

SAI360's SaaS platform offers a comprehensive suite of GRC modules, including Enterprise Risk, Third Party Risk, IT Risk, Internal Audit, Regulatory Compliance, Policy Management, and Incident Case Management. The platform helps ensure a culture of compliance and risk management in their customers' organizations.

Data incidents—and breaches—are inevitable and SAI360 is designed to manage the workflow of a range of incident types, including privacy breach. However, keeping up with new and evolving data breach notification regulations, knowing what to report, in what format, and to which regulators is a formidable challenge that even SAI360's case management module does not fully solve.

## **Enter Radar® Privacy**

A purpose-built incident response management platform that automates and simplifies the process of assessing privacy and security incidents to determine if the incident is a breach, whether it is notifiable, which regulatory bodies must be notified, and by what date.

Driven by our patented Radar® Breach Guidance Engine, Radar® Privacy solves a critical risk management



We play well with others



challenge that no GRC platform can—intelligent breach notification decisioning—ensuring a defensible, end-toend approach to safeguarding customer, and stakeholder, trust.

## **Benefits**

Reduce risk, ensure compliance, and increase transparency. Streamline risk management, from compliance checks to breach notification decisioning, with SAI360 and Radar® Privacy.

Key benefits of a collaborative approach to compliance and privacy risk management include:

- Automated decision-support guidance based on current data breach regulations, including global laws(such as the EU GDPR), HIPAA, GLBA, and state data breach notification laws to offer near-instantaneous determination of breach notification obligations, helping to reduce the risk of fines/penalties for missed notifications, and potentially reducing overdue notifications by 50%.
- Consistent and defensible incident risk assessment eliminates subjectivity inherent in manual approaches.

- Proof of compliance with data breach notification laws.
- Elimination of over and under incident reporting.
- Access to a repository of current global data breach notification law overviews, along with continuously updated regulatory watchlists of proposed and recently passed legislation.
- Real-time analytics dashboards and reporting capabilities to pinpoint trends, identify root causes, improve your process and pull reports for internal and external stakeholders.

## **Use Case**

A regional healthcare provider is experiencing rapid growth into new markets. As part of their expansion strategy, the Board and Executive committee issues a mandate to the Chief Risk Officer to ensure that the compliance functions can scale to manage their broadening governance and regulatory risk profile as they continue to expand into new markets.

The CCO and General Counsel chose SAI360 to help them operationalize their compliance program. SAI360 quickly became their compliance and incident management hub, reducing manual, unreliable, and time consuming processes, and replacing them with automated and efficient workflows that increase their ability to collaborate cross functionally with the infosec and privacy teams, and provide a documentable and defensible structure to their compliance and incident management approaches.

Once SAI360 was implemented, the benefits of digitally transforming their compliance team became clear. The result was considered an end-to-end, comprehensive approach to creating a culture of risk mitigation and corporate trustworthiness—until the inevitable (and frequent) data privacy incident occurred—unauthorized access of patient data.

The leadership team quickly realized that while their GRC platform had strengthened their compliance and security programs, it could not fully support the privacy team. The increasing regional nuance and complexity of changing data privacy regulations combined with stringent notification deadlines meant their privacy team needed a purpose-built solution to scale their approach to incident management.

The Radar® Privacy platform, powered by the patented Radar® Breach Guidance Engine, empowered the privacy team to move away from their email and spreadsheet-based homegrown processes, to a collaborative and transparent SaaS solution for capturing, investigating, and assessing PHI-related data incidents. Now, the entire organization can seamlessly and swiftly follow compliance protocols by securely documenting a new incident within the Radar® Privacy platform, to be assessed by the privacy team.

The privacy team has been able to reduce average time to incident resolution, and breach notification when required, via the capability of the Radar® Breach Guidance Engine to offer a near-instantaneous decision notification recommendation once the incident investigation is complete, to be shared with the GC to review ahead of notifying regulators and other stakeholders.

The joint adoption of SAI360 and Radar® Privacy has resulted in the end-to-end digital transformation of the compliance, legal, and privacy teams, not only increasing team effectiveness, collaboration, and efficiency, but also further reducing risk to the organization via greater transparency, defensibility, and timely incident resolution.

Schedule a Demo



RadarFirst's award-winning incident management platform is trusted by organizations in heavily regulated industries to reduce risk and simplify compliance with global data breach laws.